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HEARING EXAMINER
EX 11 FILE # _____

Seven examples of Audubon Elementary school traffic complaints.

Submitted by Jeff Palmer, City of Redmond Neighborhood Traffic Calming Coordinator

From: Jeff Palmer
Sent: Wednesday, April 22, 2015 7:09 AM
To: 'Dick Taylor'
Subject: RE: Impact of traffic in Wildtree neighborhood by Audubon

Hi Terri,

Thanks for forwarding the e-mail. I did not get a copy from Mr. Buck. Please keep me in the loop on any decisions from LWSD.

Thanks,

Jeff Palmer

Neighborhood Traffic Calming Coordinator
City of Redmond, Public Works
Traffic Operations, Safety, and Engineering
425.556.2857

From: Dick Taylor [mailto:dicknterri@gmail.com]
Sent: Tuesday, April 21, 2015 8:31 AM
To: Jeff Palmer
Subject: Fwd: Impact of traffic in Wildtree neighborhood by Audubon
Jeff -

I do not know if you got a copy of the response to my e-mail yesterday to Brian Buck, so am forwarding it to you. I will be looking forward to seeing what solutions this new traffic management group will come up. Thank you also for listening to my concerns, particularly with regard to safety for the children, and giving me Mr Bucks e-mail address.

Terri Taylor
18014 N.E. 30th Street
Redmond, WA 98052
425-882-8075 (home)
425-890-0659 (cell)

Begin forwarded message:

From: "Buck, Brian" <bbuck@lwsd.org>
Subject: RE: Impact of traffic in Wildtree neighborhood by Audubon
Date: April 20, 2015 at 6:00:21 PM PDT
To: Dick Taylor <dicknterri@gmail.com>

Hi Terri,

Thank you for reaching out to us. I appreciate you taking the time to document some of the issues you are experiencing with the traffic around Audubon Elementary. We will be working with a traffic management group to help improve traffic flow near our schools. I wanted to reach out to you to make sure you were aware that we received your message.

I will follow up with you in a few weeks as we have our first traffic management meeting scheduled for tomorrow. In the meantime, please let me know if you have any questions or require any additional information.

Thanks.

Brian Buck | Associate Director of Support Services

Lake Washington School District
15212 NE 95th Street
Redmond, WA 98052
425.936.1102 bbuck@lwsd.org | www.lwsd.org

-----Original Message-----

From: Dick Taylor [mailto:dicknterri@gmail.com]
Sent: Monday, April 20, 2015 9:48 AM
To: Buck, Brian
Cc: Jpalmer@Redmond.org
Subject: Impact of traffic in Wildtree neighborhood by Audubon

Dear Brian -

Thursday I talked with Jeff Palmer at the City of Redmond regarding my concerns and other homeowners of Audubon parents driving, parking and making U-turns in Wildtree where we live. The homeowners most affected by this are the ones living on N.E. 30th closest to 180th and Audubon School. We have lived in our house since 1973 and our daughter went to Audubon so we have seen the impact of more students and traffic here for many years that seems to get worse each school year. Our home is the third one down from 180th and also is the corner lot where 181st comes into N.E. 30th. Because of the increased traffic, I believe it is now time for the Lake Washington School District to address the impact this is having on the neighborhoods surrounding Audubon, if for nothing more than the safety issue for students going to and from school.

I have listed some of the problems many of us have been having with parents. I hope you will look at each one and realize what we are dealing with on a daily basis during the school year. To you some may not seem important but to the home owners it becomes very frustrating not having any recourse in trying to solve them.

L. Cars are not allowed to turn left out of Audubon onto 180th. Many of the parents want to go down to the Samammish Parkway so they turn right, then immediately left on N.E. 30th. Then they go down to where 181st and N.E. 30th meet and make a U-turn heading back up to 180th. They then turn right onto 180th and go down to the Parkway. Where they make this U-turn, cars are parked on both sides of N.E. 30th and 181st and both streets have a lot of traffic during this time and N.E. 30th is almost a single lane road. Also, children and parents are crossing both streets to get to the sidewalk on the northside of N.E. 30th to walk up to Audubon. As you can see, this can become a real safety issue for everyone.

2. Cars park on both sides of N.E. 30th at the corner with 180th. On the southside of N.E. 30th they park on the corner, around the corner and actually jutting out into both 180th and N.E. 30th. Because of the way they are parked if you want to make a right hand turn off N.E. 180th to N.E. 30th, it is a blind corner and you must turn into the middle of N.E. 30th not knowing what is coming up the street or if anyone is crossing the street a little farther down N.E. 30th. On the northside of N.E. 30th, there is a "No Parking Between Here and Driveway" sign. This sign is right by the stop sign. As many as two cars

will be parked here. This helps create a real safety issue when turning off 180th. One of my neighbors has told parents many times to read the sign and not park there, but it doesn't seem to make a difference.

3. Parents park cars in front of our mailbox, only the first two stops in Wildtree have this problem because we are close to the school. The Post Office has told us that if the Postman cannot get to the boxes, he will not deliver the mail. This has happened to us. The Postman one time put a note on the window of the same car two days in a row. He also put a sign on the boxes saying not to park within 15 feet on either side the the boxes. This has not made any impact on the parents. Also, the Post Office tried to accommodate this problem by changing the route so our mail would come earlier rather than about the time school got out. This works fairly well except when school is out early for various reasons or the Postman is behind on his route.

4. During special events in the evenings or during the school day parents park anywhere they can find a spot. They park blocking the sidewalk where it comes to the corner of N.E. 30 and 181st on both sides of the street. This means that anyone wanting to cross the street needs to either go between cars or out into the street. They also park around the corner with the car jutting into the street away the curb. The corners in WildTree are mostly rounded and not sharp corners so they think it is okay to park there even though it blocks sidewalks and they park as if they are on a straight curb. For your information, Wild Tree has sidewalks and also parking strips so there is landscaping between the curbs and sidewalk.

5. Parents try to get as close as they can so they do not have to walk as far and in turn quite often park so their car is partially in our driveways. I know there is a five foot easement on either side of the driveway apron but apparently it doesn't mean anything to them. My husband on one occasion asked a parent not to partially block our driveway as it was almost impossible to back his car out of the garage without a lot of maneuvering. He was very polite to her but she followed him into the garage and accused him of being disrespectful to her and did not appreciate it. My husband at this point was just speechless! Another incident involved a neighbor who wanted to leave for work in the morning. He asked the parent to move her car so he could back his truck out of the driveway. She told him that he could just move turn his truck a little several times and then could get out. He told her no he couldn't and told her she would have to move her car so it wasn't blocking a portion of the driveway.

6. In the last two years we have had two parents run over shrubbery in our parking strip and broke a portion of our irrigation system. One parent wanted to go the opposite direction on N,E. 30th and made a U-turn even though children were crossing the street and cars were coming down to make the U-turn or going further down N.E. 30th. When she reversed she went back until her back wheels hit the curb and the rear of the car had hit the shrubbery. We were able to save them but had to baby them for a while. The other parent was parked in front of house and apparently wanted to leave. She hit the car behind her and ended up with the front end of her car facing our house. The front end had knocked over shrubbery and severely damaged our irrigation system in that section. The cost to her insurance company was about \$3500.00. The police were called and they had no idea how she ended up with her car that way.

7. Parents while walking their children to and from school do not seem to be concerned about them jumping over and through shrubbery and walking onto homeowners property. For example, we have a 3 foot and a 3-1/2 foot retainer wall that sits 2 feet back from the sidewalk. Children like to walk on top of the walls and jump off. Their parents do not seem to worry about this. In the past when my husband has been working in the yard and a parent was watching their child jump over the shrubbery in the parking strip, she said I suppose you do not want him to do that. His response was no. Her comment was for him to tell the child to stop doing it and his response to her then was it is not my responsibility to tell him to stop.

8. Parents park almost bumper to bumper so as many as possible can park closer to the school. As an example, my husband had his car parked in front of our house on N.E. 30th and he was blocked in. In fact, the car in the front was parked part way in front of the driveway. He had an appointment and was unable to leave. Things like this are very frustrating.

9. Some of the parents drive far too fast for the congestion on N.E. 30th, particularly after they have made the U-turn.

As you can see, in some of the examples I have explained what we have had to deal with but this is not only our issues. In talking with many of our neighbors they are just as concerned on the impact and the safety issues happening in Wildtree. We understand the District has seen a tremendous increase in the number of students over the years but feel this makes it more imperative for the District to be accountable to the homeowners in the neighborhoods where the impact of traffic and safety issues are the greatest. I have also heard that Audubon's enrollment in the next few years will exceed their capacity and the District is considering portable classrooms. If this is true, it will have a large impact on the number of cars coming into the neighborhoods surrounding the school.

Thank you for your time to consider the issues which are raised in this e-mail. If you have any questions, please call me and I would be glad to speak with you.

Terri Taylor

18014 N.E. 30th Street
Redmond, Wa. 98052

425-882-8075 (home)
425-890-0659 (cell)

From: Jeff Palmer
Sent: Monday, May 04, 2015 1:46 PM
To: Brian Buck (bbuck@lwsd.org)
Subject: FW: Traffic Concern Form 2015-04-29 10:46 AM Submission Notification

Hi Brian,

Here is another citizen complaint concerning parent drop-off/pick-up at Audubon Elementary. This one is concerning the back path to the school.

Jeff Palmer
Neighborhood Traffic Calming Coordinator
City of Redmond, Public Works
Traffic Operations, Safety, and Engineering
425.556.2857

From: General Public Works Inquiries
Sent: Wednesday, April 29, 2015 2:41 PM
To: heidi@gardler.org
Cc: Doug Krueger; Rob Crittenden; Jeff Palmer
Subject: FW: Traffic Concern Form 2015-04-29 10:46 AM Submission Notification

Heidi Gardler,

Thank you for your email. Your concern over how parents are parking and waiting for their children at the rear exit of Audubon is being forwarded to our police department for review and response. I'm also cc'ing our Neighborhood Traffic Calming Program Administrator for his information. I would expect that you will hear from Lt. Krueger by early next week.

Thank you,

Tess

Tess Sturtevant
City of Redmond
tsturtevant@redmond.gov
425.556.2873 Phone
425.556.2820 Fax

From: WEBMASTER
Sent: Wednesday, April 29, 2015 10:47 AM
To: General Public Works Inquiries
Subject: Traffic Concern Form 2015-04-29 10:46 AM Submission Notification
Traffic Concern Form 2015-04-29 10:46 AM was submitted by Guest on 4/29/2015 10:46:52 AM (GMT-08:00) Pacific Time, L.A.

Name Value

txtLastName Heidi
txtFirstName Gardler
txtAddress 177th Ave NE
txtHPhone 4255039442
txtemail heidi@gardler.org

txtWPhone
txtCPhone
txtOccDate 28/04/2015
txtOccTime 2.45-3.20
txtLocation The rear exit of JJ Audubon elementary school. Several parents park their cars on the yellow lines blocking the view of other drivers of the crosswalk. Yesterday one car parked on the black and white stripes and parked to pick up their child who had just crossed the road. I was trying to cross at the time with my two small children. This has happened before.
radProbY Yes
radProbN
txtFreq weekly
radContY Yes
radContN
txtContact 10am - 2.30pm or in the evening after 6pm
txtMake nissan?
txtModel
txtYear
txtColorsilver grey
txtLicense ASR 6375
txtState
txtConcern The lady driver parked on the crosswalk even though two families were trying to cross the road at the time.

Jeff Palmer

From: Allyson Thompson
Sent: Wednesday, February 10, 2016 7:47 AM
To: Kimberly H. Keeling
Cc: Jeff Palmer
Subject: Parking violations near Audubon
Attachments: 18002 NE 30th Street.JPG

Hi Kim,

I received a complaint from Mike Anderson 425-605-8845, about vehicles parking on the corner of NE 30th Street & 180th Avenue, near Audubon School. The area is posted No Parking as the attached photo shows. Jeff Palmer informed me that you would pass this on to Mr. Buck.

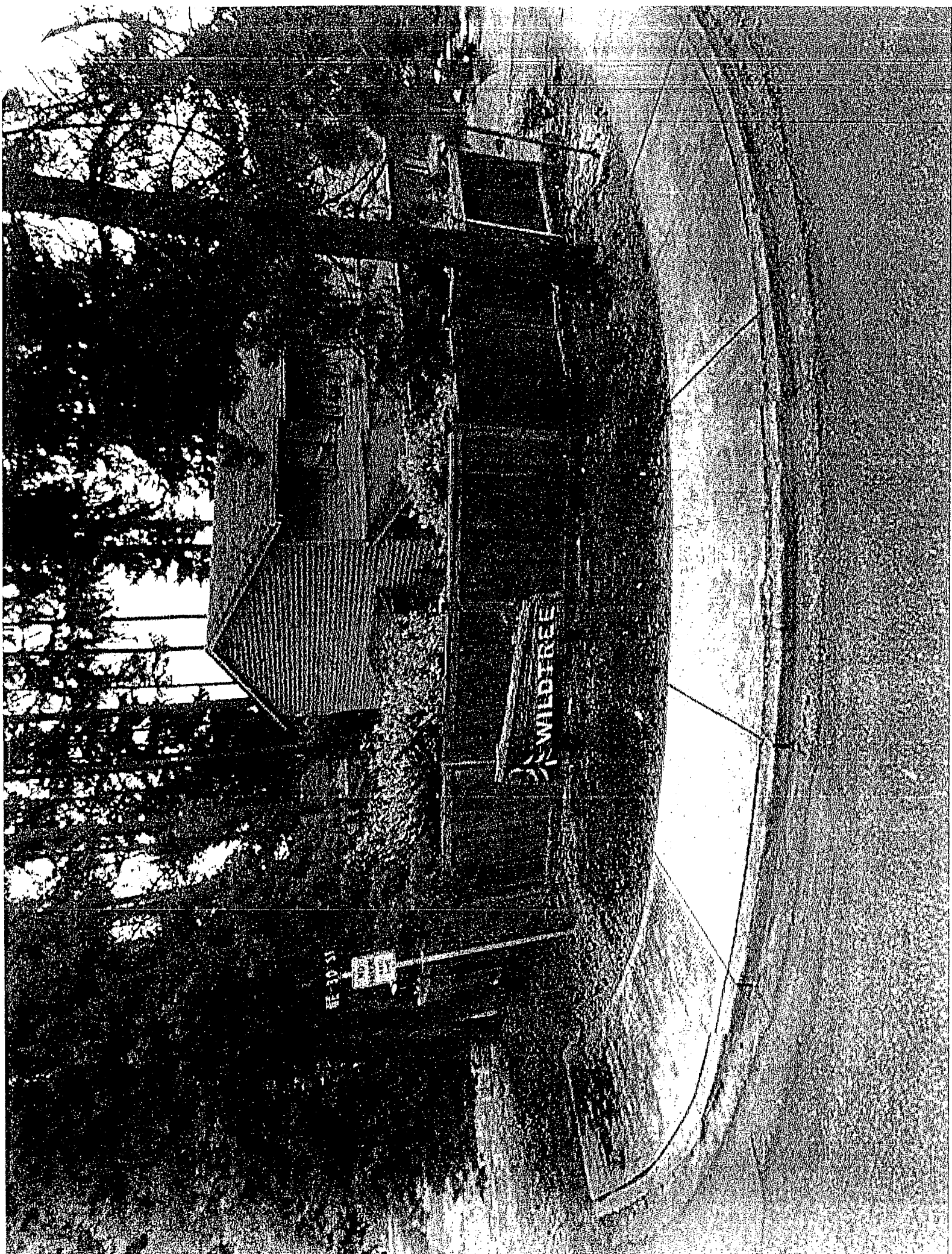
Thanks,

Allyson Thompson



City of Redmond

Traffic Operations and Safety
15670 NE 85th Street
Redmond, WA. 98052
425-556-2752



Jeff Palmer

From: Rob Crittenden
Sent: Tuesday, February 09, 2016 12:53 PM
To: Kimberly H. Keeling
Cc: Jeff Palmer
Subject: FW: Traffic Concern Form 2016-02-04 03:30 PM Submission Notification

FYI. This would be one to send on to Lake Washington School District or to discuss with them at our meeting next week.

From: WEBMASTER
Sent: Thursday, February 04, 2016 3:31 PM
To: Rob Crittenden
Subject: Traffic Concern Form 2016-02-04 03:30 PM Submission Notification

Traffic Concern Form 2016-02-04 03:30 PM was submitted by Guest on 2/4/2016 3:30:49 PM (GMT-08:00) Pacific Time, L.A.

Name	Value
txtLastName	anderson
txtFirstName	michael
txtAddress	18411 ne 27th way
txtHPhone	4256058845
txtemail	sfmichaela@hotmail.com
txtWPhone	
txtCPhone	
txtOccDate	weekdays
txtOccTime	8:00 - 8:30 AM 2:45 - 3:15 PM
txtLocation	Area around John J Audubon School.
radProbY	Yes
radProbN	
txtFreq	Yes, every school day
radContY	Yes
radContN	
txtContact	Any time
txtMake	
txtModel	
txtYear	
txtColor	
txtLicense	
txtState	
txtConcern	Parents exiting the school after drop off in the morning turning left out of the school onto 180th ave NE (there is a no left turn during these times. It causes a huge backup in the parent drop off

area. Also, cars are performing illegal U-Turns at the corner of 180th ave NE and NE 30th St, also at the corner of NE 30th ST and 181st Ave NE. I have almost t-boned several cars doing this right in front of me with no warning. Cars are also speeding on 180th Ave NE during school hours. There is also a "no parking from here to driveway" sign in front of 18002 NE 30th Street that people park in every day. This is very dangerous because you cannot see people trying to cross the street.

To view this form submission online, please follow the link below:

<http://www.redmond.gov/form/one.aspx?objectId=178903&contextId=25013&returnto=submissions>

Jeff Palmer

From: Jeff Palmer
Sent: Thursday, November 03, 2016 3:41 PM
To: Brian Buck (bbuck@lwsd.org)
Cc: Kim Keeling (khkeeling@redmond.gov); Rob Crittenden (RCRITTENDEN@REDMOND.GOV)
Subject: FW: Traffic Concern Form 2016-11-01 09:29 AM Submission Notification

Hi Brian,

I'm not sure if you got this complaint about Audubon Elem...

Jeff Palmer
City of Redmond
Neighborhood Traffic Calming Coordinator
PW Traffic Operations, Safety, and Engineering
425-556-2857

Information about this program can be found at... www.redmond.gov/TrafficCalming
Information about rules of the road can be found at... <http://www.dol.wa.gov/driverslicense/docs/driverguide-en.pdf>

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From: General Public Works Inquiries
Sent: Tuesday, November 01, 2016 3:00 PM
To: sfmichaela@hotmail.com
Cc: Rob Crittenden <RCRITTENDEN@REDMOND.GOV>; Doug Krueger <DKRUEGER@REDMOND.GOV>; Jeff Palmer <JPALMER@REDMOND.GOV>
Subject: FW: Traffic Concern Form 2016-11-01 09:29 AM Submission Notification

Michael Anderson –

Thank you for your email outlining your concerns. You've listed several concerns all of which need attention. The Redmond Police department has been notified and will spend time at Audubon when it's possible. I am also sending this to a couple of other employees that have contact with the LWSD and should send your concerns to them.

Thank you again,

Tess Sturtevant
PW Traffic Operations
tsturtevant@redmond.gov
425.556.2873

From: WEBMASTER

Sent: Tuesday, November 01, 2016 9:30 AM

To: General Public Works Inquiries <pwgen@REDMOND.GOV>

Subject: Traffic Concern Form 2016-11-01 09:29 AM Submission Notification

Traffic Concern Form 2016-11-01 09:29 AM was submitted by Guest on 11/1/2016 9:29:35 AM (GMT-08:00) Pacific Time, L.A.

Name	Value
txtLastName	anderson
txtFirstName	michael
txtAddress	18411 ne 27th way
txtHPhone	4256058845
txtemail	sfmichaela@hotmail.com
txtWPhone	
txtCPhone	
txtOccDate	11/1/16
txtOccTime	8:00 - 8:30 AM 2:45 - 3:15 PM
txtLocation	180th Ave NE and NE 30th Street at the John Audubon elementary school
radProbY	Yes
radProbN	
txtFreq	Every school day
radContY	Yes
radContN	
txtContact	any time during the day
txtMake	
txtModel	
txtYear	
txtColor	
txtLicense	
txtState	
txtConcern	<p>Cars turning left onto 180th Ave NE out of the John Audubon school drop off during the pickup and drop off times of school. Left turns are illegal during this time, there is a sign. When cars wait to turn left it backs up the drop off line. Cars parking in front of 18002 NE 30th Street. This is a no parking zone. There is a sign on the stop sign that says "No parking here to driveway".</p> <p>When people park there it causes a dangerous blind spot for kids crossing the street. Cars making illegal U-turns at the corner of 180th Ave NE and NE 30th Street. Cars making illegal U-turns at the corner of NE 30th Street and NE 31st Street. I have almost T-boned several cars that have done this right in front of me. Cars Parking at the corner 180th Ave NE and NE 30th Street. They park on the actual turn that creates a dangerous blind spot for drivers turning right onto 180th Ave NE. I do not think it is legal to park there.</p>

To view this form submission online, please follow the link below:

<http://www.redmond.gov/form/one.aspx?objectId=195460&contextId=25013&returnto=submissions>

Jeff Palmer

From: Rob Crittenden
Sent: Thursday, September 08, 2016 3:13 PM
To: Buck, Brian
Cc: Kimberly H. Keeling; Jeff Palmer; Linda E. De Boldt; Tess Sturtevant
Subject: FW: Traffic Concern Form 2016-09-06 03:33 PM Submission Notification

Hi Brian –

This complaint came in via the City's web page. Redmond Police responded to Mr. Ng that they would check into the situation.

I know that response to comments we receive is something we hope to work out in our joint City-School District workshops. However, for this one, it would be good if Audubon Elementary would send out a reminder about parking rules and restrictions to their parents.

Thanks,
Rob

From: WEBMASTER
Sent: Tuesday, September 06, 2016 3:33 PM
To: Doug Krueger
Subject: Traffic Concern Form 2016-09-06 03:33 PM Submission Notification

Traffic Concern Form 2016-09-06 03:33 PM was submitted by Guest on 9/6/2016 3:33:14 PM (GMT-08:00) Pacific Time, L.A.

Name	Value
txtLastName	Ng
txtFirstName	Ken
txtAddress	18003 NE 30th ST
txtHPhone	4255054091
txtemail	gohawks37@hotmail.com
txtWPhone	4255054091
txtCPhone	2068499049
txtOccDate	9/6
txtOccTime	8:30a.m. 3:00p.m.
txtLocation	Intersection of 30th ST and 180th AVE NE
radProbY	Yes
radProbN	
txtFreq	Daily during school drop off at Audubon elementary
radContY	Yes
radContN	
txtContact	anytime

txtMake Ford

txtModel Escape

txtYear

txtColor Silver

txtLicense ANT8561

txtState WA

txtConcern During pickup parents are parking within 30 feet of the stop sign (1 violation) and two they are at times parking against traffic (nose pointing toward oncoming traffic coming to the stop sign). The problem. It causes a pinch off at the intersection. There is not enough width for incoming cars to 30th and exiting cars. I have kids who go to Audubon. And on occasion I too have to drive home to be available for my kids during pickup. There have been occasions where there are parents parked in front of my driveway. Would it be possible to paint some yellow striping along that section to indicate no parking? There are existing signs but they are ignored.

To view this form submission online, please follow the link below:

<http://www.redmond.gov/form/one.aspx?objectId=192101&contextId=25013&returnto=submissions>

Jeff Palmer

From: Deborah Farris
Sent: Tuesday, September 01, 2015 11:26 AM
To: Jeff Palmer
Subject: FW: Voice Mail from MOSS STEPHANIE (1 minute and 36 seconds)
Attachments: 4258821577 (1 minute and 36 seconds) Voice Mail.mp3

Hi Jeff,

Here is the email I spoke of in my VM to you. Thanks so much.

Deborah Farris, Code Enforcement Officer

15670 NE 85th St. MS:2SPL
PO Box 97010
Redmond, WA 98073-9710

Office: 425-556-2465
Fax: 425-556-2400

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From: Microsoft Outlook **On Behalf Of** MOSS STEPHANIE (No email address available)
Sent: Tuesday, September 01, 2015 8:52 AM
To: Code Enforcement
Subject: Voice Mail from MOSS STEPHANIE (1 minute and 36 seconds)

Voice Mail Preview isn't available for this message.

The message is too long.

You received a voice mail from MOSS STEPHANIE at 4258821577

Caller-Id: 4258821577

VOICE MAIL

Received from Stephanie Moss; Tuesday, September 1, 2015

"Hi, my name is Stephanie Moss and I live in WildTree in Redmond, which is right across from, um, Audubon Elementary and we have had this problem consistently where, um, we . . . cars park, ah, across, cars park at the end of the driveway, end of the driveway so the kids; end of the sidewalk, so the kids can't walk across to the next sidewalk and there's cars consistently parked there and it's a danger, ah, to the kids crossing the street. And I have a car just parked catawampus right at, right at the end of the sidewalk so that the kids cannot walk across. So I'm just wondering you know, is it time for a sidewalk, um, you know or can I put some cones out, but it was consistently happening last year and today is the first day and it's happening again and I have the license plate of the person that . . . that . . . that parked all catawampus. So anyway, my phone number is 425.765. 5927. If you can, ah, call me and help me assist with this problem, it's really a safety issue for the children walking across the street because in our neighborhood that they just don't pay attention. They park in front of garbage cans, they park so the kids can't walk across the street. So anyway, I'll um, if you can call me back, my name is Stephanie Moss 425.765.5927. Thank you

Voice Mail transcribed by Tess Sturtevant